



## Terms and Conditions

Thank you for choosing to stay with us at Mulgrave Country Cottage.

By making this booking you are entering into an agreement with us. Please read our terms and conditions of booking below.

1. All Deposits are non- refundable
2. Smoking is not permitted within the building.
3. There will be a 100% charge if a room is cancelled less than 24 hrs before your arrival date.
4. Parking is at owners risk. Management will not take responsibility for any damaged caused.
5. Guide dogs are welcome, however we are unable to accept any pets.
6. Check-in is from 3pm until 6pm unless otherwise arranged.
7. Check-out by 10:30am please, unless otherwise arranged.
8. Guests must be respectful to other guests and members of staff. Unruly behaviour will not be tolerated and guests will be asked to leave without refund, if this condition is breached.
9. Children must be supervised at all times whilst on the premises.
10. All damage and breakages must be paid for in full.
11. We do not accept any liability for any damage, loss or injury to you or your possessions, unless proven to be caused by a negligent act by ourselves.
12. Privacy Policy: any data collected during the course of this booking will be stored on our computer. With your permission we may from time to time contact you about promotions and offers. We will not share your details with any third party.

Mulgrave Country Cottage  
The Valley  
Sandsend  
YO21 3TE

Dated: 28th August 2021